#### **PLEASE NOTE:**

# This FAQ is for internal staff use only. Do not distribute.

These answers are what we have as of **the morning of 12/28/2020** from the Florida Department of Health (FDOH). These FAQs will continue to be refined from FDOH, and this document may be re-issued and updated accordingly.

Media inquiries should be directed to the state's local PIO:

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# Who is eligible to receive COVID vaccine at Lee County vaccination sites?

- · Persons 65 years of age and older
- Health care personnel with direct patient contact.

# Do I have to be a Lee County resident?

This is for Lee County residents with Florida state-issued ID requested at registration. Other counties will begin vaccinating in the upcoming days and residents of those counties should access services in their county of residence whenever possible.

# When do I need to get my second dose?

The second dose of Moderna should be administered 28 days after the initial dose

### Where can I go to get my second dose?

FDOH Lee will continue to administer vaccines in community-based settings as well as in our clinics by appointment.

### If I get Moderna, can I get Pfizer for my second dose?

No, you cannot mix manufacturers. If your first dose is Moderna, your second dose must be Moderna.

# Do I have to be a resident of Florida?

Lee County, Florida residents are given priority with Florida State issued ID requested at registration. For our seasonal residents, please be mindful of where you will be when your second dose is due. If you will not be in Florida 28 days from now, it would be best to wait and be vaccinated where you know you will be able to get both doses from the same manufacturer.

# How will I know when I am due for my next vaccine?

When your vaccine is administered, you will be provided with a reminder card that documents your vaccination including the type (Moderna) and the date you received your vaccine. It will also document the date you are due for your next dose.

### What if miss the 28 days, do I have to start over?

No, you do not need to start the series over. You should get the second dose as soon as possible.

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#### What is the cost for the vaccine?

Vaccine is being provided free of charge at sites operated by FDOH Lee and Lee County. Insurance information is not necessary. Please be advised that as vaccine becomes more readily available in other settings, insurance may be billed and/or payment collected. If you obtain your vaccine anywhere other than FDOH sites, please be sure to ask that site about payment and insurance policies.

### I have medical conditions and am not sure if I should get the vaccine.

If you have allergies, have a fever, have a bleeding disorder or take blood thinners, are immunocompromised, are pregnant or breastfeeding, please contact your healthcare provider to discuss whether you should receive the vaccine.

# I am an essential worker, when will I get my vaccine?

The State is committed to providing vaccine to each priority group and the general public as quickly as possible, however, these plans are contingent on vaccine supply. FDOH will provide information regarding the timeline as information is available.

# Can I wait in line overnight to secure my place at the vaccination site?

No, for safety and security individuals are not permitted to wait in line overnight to secure a place in line. Multiple clinics are being held throughout the County to ensure as many people as possible have access to the vaccine as quickly as possible. Message boards at each site will indicate when capacity has been reached and you will be turned away.

# I have heard people have had reactions to the vaccine. Who should not get the vaccine?

Anyone that has had a reaction to a vaccine or another intramuscular injection should speak to their healthcare provider before receiving the vaccine. Anyone that has had a severe allergic reaction to any of the ingredients in this vaccine should not receive this vaccine.

#### What do I do if I have a reaction?

If you experience a severe allergic reaction, call 911 or go to the nearest hospital.

If you have side effects that are bothersome or do not go away, contact your healthcare provider.

Report vaccine side effects to FDA/CDC Vaccine Adverse Event Reporting System (VAERS). You may call toll-free 1-800-822-7967 or report online at <a href="https://vaers.hhs.gov/reportevent.html">https://vaers.hhs.gov/reportevent.html</a> and include "Moderna COVID-19 Vaccine EUA" in the first line of box #18 of the report form.

### What time each day will the sites open? What are the hours?

Starting tomorrow, Tuesday, 12/29/2020, sites will open at 8 am. Hours will be 8 am to 6 pm.

### What should I bring to the vaccine site? How long should I plan on being at the site?

Please bring ID such as a driver's license and dress appropriately for the weather. Bring water and a snack and make sure you to take any necessary medications.

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